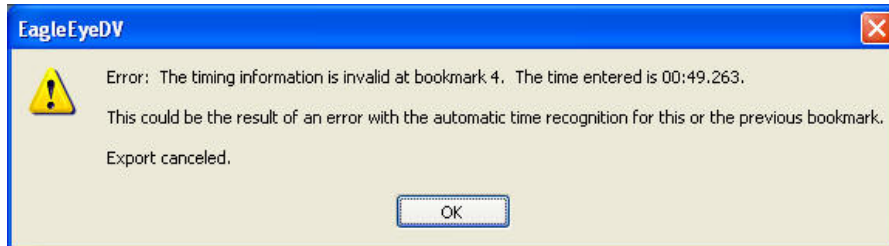
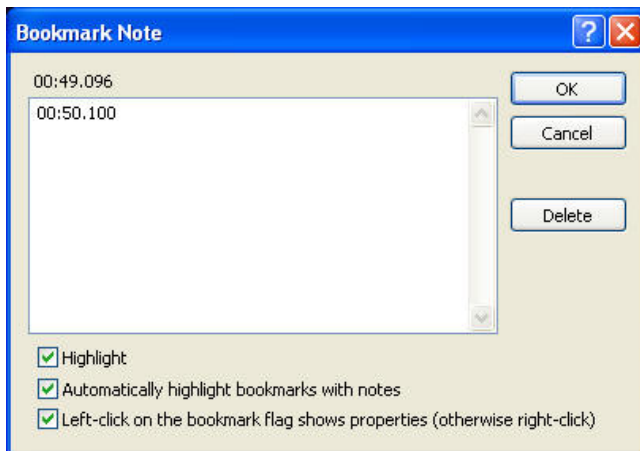


### Why do I get an invalid bookmark error when saving a race?



This error occurs because the **time code** on the computer screen **does not match** the time in the Bookmark Note.



Below are a few reasons that may cause an error message when LEFT CLICKING the clock icon to save a race file.



#### **Manual Override**

To do so, place your cursor to the right of the incorrect time, erase and re-type the time to match the on screen time generated by the Pyro-Flash.

#### **1. Old Pyro-Flash Unit**

You may be using an older Pyro-Flash unit that does not allow Eagle Eye to read the time code on the screen correctly

#### **2. Using wrong firewire cable**

Some built in computer 4-pin to 4-pin firewire ports do not carry enough data for consistent performance. We always recommend using the 6-pin to 6-pin fire wire cable that comes with your Converter. This cable needs to be plugged into a 6-pin firewire card. This may involve purchasing a firewire card from your local computer retailer.

**Note:** It is always a good idea to bring in your laptop to the store assure you get the correct card for your computer.

#### **3. Poor quality video converter.**

Eagle Eye is intended for use with only professional grade Converters. Most 'off-the-shelf' store bought converters are unable to keep pace with real-time analog to digital conversions.

#### **4. Recording too early**

You may have begun recording prior to the triggering of the Pyro-Flash by the flash of the starting gun. You must always trigger the Pyro-Flash time code prior to recording.

**Note:** In short races such as the 55m dash, you should place your mouse over the START button and begin recording immediately after the Pyro-Flash is triggered - and not before the race begins.